

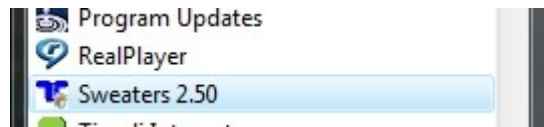
Known problem with Knitware programs and Windows Vista

After installing any of the Knitware programs on Windows Vista, you will see this error message when you try to run the program:

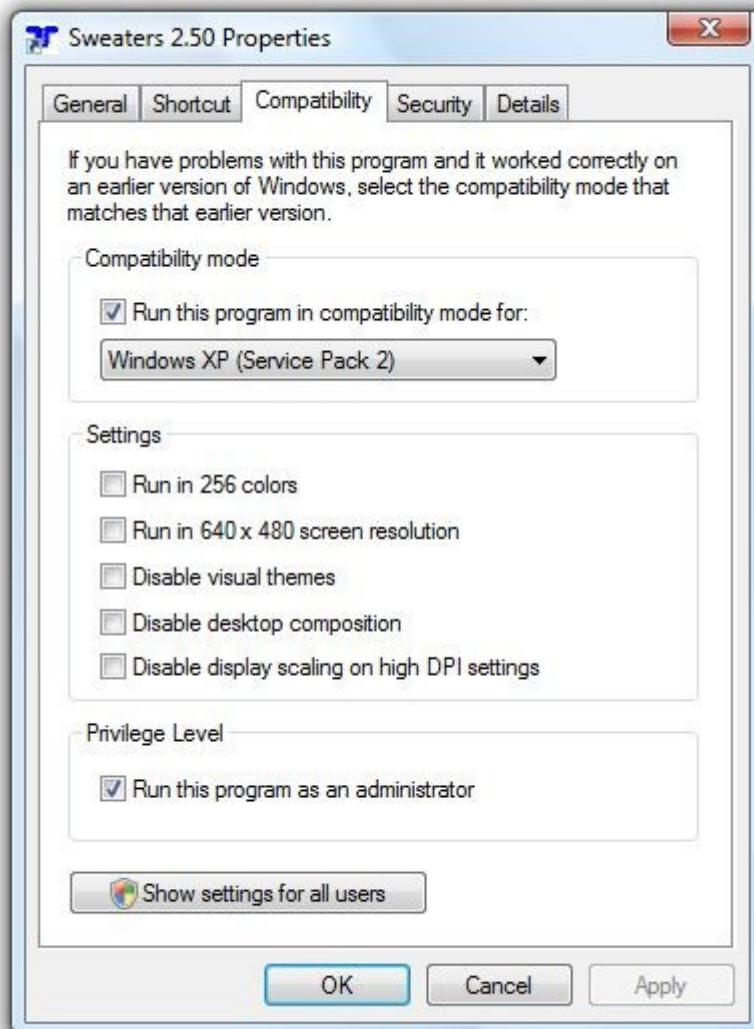
Network initialization failed, File C:\PDOXUSRS.net, Permission denied

The Solution:

In the Start > Programs menu, find the menu item for your Knitware program. It will look similar to this:



Right-click the menu item to display the Properties box for your program and do the following:



1) Click the Compatibility tab.

2) Select the compatibility mode for Windows XP.

3) Check the box to run the program as an administrator.

4) Click "Apply" and then "OK"

Leave all other settings unchanged or unchecked. The image to the left shows all the settings entered correctly.

When you save the new properties, you should be able to run the program successfully from this point forward. Once the program starts up successfully, you can enter your serial number to enable full program mode.

Once you set the compatibility mode for your Knitware program, you will not have to do anything more to run the program. However, if you uninstall and re-install Knitware, you will have to repeat this procedure. If you use more than one Knitware program, you will have to set compatibility mode for each of your programs.

